KM PRODUCT REVIEW OpenKM

About

- An open-source web-based Enterprise Content Management Software system
- Built with funding from the Spanish Government
- Has a Free/Libre Community Edition, and a proprietary Enterprise Edition
- Allows businesses to control the production, storage, distribution and management of electronic documents
- Yields greater effectiveness and ability to reuse information and control the flow of documents

Functionalities

- Collect information from any digital source
- Collaborate with colleagues on documents and projects
- Empower organizations to capitalize on accumulated knowledge by locating documents, experts, and information sources
- Embedded workflow engine to take control of the business case
- Automate tasks

Improvements

- Being open-source makes it accessible to small enterprises. However, more features can be added to the community version
- Prices of professional and cloud versions can be sliced.
- Customer service can be enhanced
- With hybrid working, a lot of innovation is happening in the ECM space
- OpenKM should stand up to the challenges

Our View

- Very good open-source alternative
- Lots of rich and useful features. Good version control and easily scalable; User Interface has been improved
- It has all the relevant features expected in the fast-emerging ECM domain including integration of process automation